

## Business Description

### Delivery



The Delivery business is involved in small parcel delivery services for the general public and corporations centering on *Takkyubin* and *Kuroneko Mail*.

The business has also quickly introduced to the market high value-added services developed from the customer's point of view, such as *Cool Takkyubin* and *Takkyubin Collect*.

### BIZ-Logistics



BIZ-Logistics handles logistics and other B2B distribution operations.

BIZ-Logistics helps its corporate clients manage their supply chains by providing innovative logistics services and reducing total costs, and presents proposals for optimized logistics systems.

### Home Convenience



Home Convenience is rooted in moving services, lifestyle support services and distribution services. It provides lifestyle support services tailored closely to the needs of particular regions.

### e-Business



e-Business is involved in a range of information services for corporations, including ASP services and information system development.

Based on the three keywords "tracking," "security," and "packages," the e-Business strives to provide unique services making the most of the Group's management resources.

### Financial



The Financial business includes settlement and other financial services targeted at consumers and business customers, beginning with mail order firms.

The business has five types of settlement methods, including payment on delivery and payment by credit card. Along with the increasing popularity of Internet shopping in recent years, we have constructed an environment that enables customers to conduct transactions with complete peace of mind.

### Other

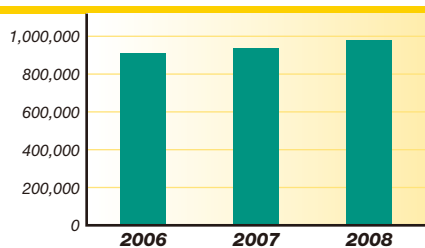


The Other business segment carries out vehicle maintenance primarily by Yamato Autoworks Co., Ltd., and is chiefly responsible for the *JITBOX Charter* service, mainly operated by Box Charter Co., Ltd.

The focus now is on generating profit from these services by providing them to customers outside the Group, using expertise acquired within the Group over the years and the creation of new businesses as benchmarks for success.

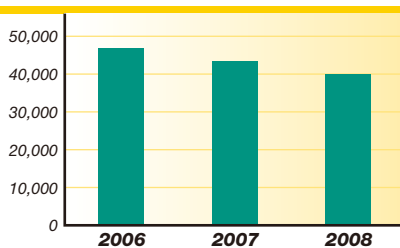
Operating Revenues

(Millions of Yen)



Operating Income

(Millions of Yen)



Share of Net Sales

